



**DT-010-006202**

Seat No. \_\_\_\_\_

**P.G. Diploma in Business Administration  
(Sem. II) (CBCS) Examination**

**April / May – 2015**

**PGDBA - 11202 : Human Resource Management**

**Faculty Code : 010**

**Subject Code : 006202**

Time : 3 Hours]

[Total Marks :70

**Instruction** : All questions are compulsory.

**Question - 1**

**Explain the following terms: (Any 7)**

**[14]**

1. Recruitment
2. Employee referrals
3. Career Development
4. Job Description
5. Human Resource Planning
6. Outsourcing
7. Motivation
8. Trade union
9. Wage

**Question -2**

**A. Explain the significance and current issues of HRM.**

**[07]**

**B. Differentiate: HRM and PM.**

**[07]**

**OR**

**A. Explain HRP process.**

**[07]**

**B. Explain : Any two modern methods of training with its pros & cons**

**[07]**

**Question -3**

**[14]**

Briefly describe various methods of performance appraisal with its advantages & limitations.

**OR**

“HRM policies and principles contribute to the effectiveness, continuity and stability of the organization.” – give your viewpoint.

**Question -4**

- A. Explain : Methods for achieving employee participation [07]  
B. Explain the model of Grievance Procedure. [07]

**OR**

- A. Explain causes for disputes. [07]  
B. What is meant by job Description? Explain the terms 'Job enlargement', 'Job enrichment' and 'Dejobbing.' [07]

**Question -5**

[14]

**Write short notes on followings: (Any two)**

- a) Trade Unions Act, 1926.  
b) Incentive programs  
c) Collective Bargaining
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